

2008 ANNUAL REPORT

Self esteem begins with self image

reetings. It's 2009 and Image for Success is 10 years old! It was February 1999 and Barbara Lee had an idea. She collected clothes, got support from the community, recruited volunteers and gave each client an hour of personalized attention to help women reclaim their positive self-esteem and get off public assistance. The idea gathered steam and today Image for Success is the only program in the United States that helps men, women and children with the basic need of clothing. Much has changed since 1999...our location, staff, and the addition of two boutiques that clothe men and children. However, our fundamental concept remains the same: give those in need an improved sense of self-respect by providing a two-week wardrobe filled with quality clothing and the personal attention necessary to build self-esteem. Since 1999, this program has helped 5,686 individuals.

In 2008, Image for Success partnered with 60 Marin

County agencies to serve 1,153 men, women and children in need. We conducted 10 community clothing drives and aligned with local merchants and national manufacturers as recipients of brand new clothing donations. In addition, we extended our store hours from 3 to 5 days to increase shopping convenience. And most recently, we have become a Marin County Green Business.

Your support of IFS helps people like Gloria

Several weeks ago I received a phone call from a counselor from Marin Employment Connection (MEC), one of our 60 referral partners. She told me the story of a young woman named Gloria whose past history included a lay-off from her job as a loan processor at a bank. Because of this ill turn of

fate, Gloria was unable to meet her rent and had become homeless. She had just enough money to put her possessions in storage, which she did, hoping for better times. Forced to go on welfare, she worked when she could as a waitress or as a maid. Eventually she couldn't make the storage unit payments and lost her possessions in the process. There she was at age 31, a talented employee with no house, no health insurance, no steady job, and no clothes, depending on the state of California for sustenance, but bravely looking for work in which she could use her experience and skills. Then she got a break. With the help of MEC, she applied for a job at an insurance company, and

We also added 25 new volunteers. This is so important as volunteers are the backbone of our programs and services. In 2008, IFS volunteers generously contributed over 3,500 hours of service. Each day, IFS volunteers provide support through personal shopping, the retail store, clothing pick-up, clothing intake and processing, setting appointments with clients and maintaining the database. Truly, IFS could not deliver our services without the assistance of these wonderful people...they are the heart of the organization!

Here at IFS we are looking forward to a wonderful 2009. We intend to dress over 1,000 clients, continue to reach out to the community to strengthen relationships with businesses and non-profit organizations, and look for the best ways to serve people in need. I am especially excited about the fact that we will host our Spring Luncheon on May 13, 2009 at the Embassy

Suites in San Rafael. On this exact day, 10 years ago, we were given our official 501c3 status. At the luncheon, we will salute our founding friends and honor past clients. This event is a great way to meet up with friends, enjoy a wonderful lunch, and help support the great work done by Image for Success.

Thank you so much for all your support. Best, *Deirdre*

IMAGE FOR SUCCESS YEARS

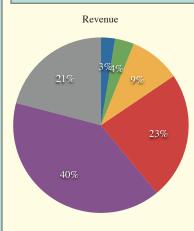
was called for an interview.

The phone call to me was to ask if IFS could accommodate Gloria immediately—a request for an emergency appointment—because Gloria's interview was the next day. The end of the story is a happy one. IFS volunteers gave Gloria an hour of personal attention. They dressed her in a beautiful business suit in a flattering color that matched her

eyes. They found the perfect blouse, shoes, purse and accessories to match. Then the volunteers went to work to give Gloria her two-week wardrobe, enough clothes to last through her first paycheck and beyond.

Gloria walked out of IFS and into that interview not only with the confidence of her skills and past experience in mortgage lending, but also with the knowledge that she was perfectly dressed for such a high-merit job. The insurance company hired her at \$30,000 dollars a year with health benefits included. When Gloria's counselor got the news she called me and said, "One more person off public assistance with the help of IFS."

2008 FINANCIAL STATEMENT

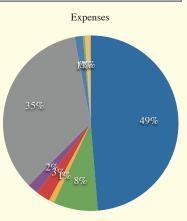


- Corporate Contributions
- Fee for Service
- Individual Donations
- Grants
- Retail Store/Consignment
- Fundraising



Corporate Contributions	\$7,100
Fee for Service	\$9,600
Individual Donations	\$25,788
Interest Earned	\$1,335
Grants	\$64,200
Retail Store/Consignment	\$109,447
Fundraising	\$57,244
Total	\$274,714

EXPENSES	
Administrative	\$133,630
Fundraising	\$22,444
KID's	
Men's	
Women's	
Operating Expenses	
Retail Store	
Pathways	
Total	
To Reserve	
Total Spending 2008	



- Administrative
- Fundraising
- KID's
- Men's
- Women's
- Operating Expenses
- Retail Store
- Pathways
- Reserve

IFS SUPPORTERS

Foundations/Grants

Anonymous Barclay's Global Investor Basso Healy Foundation County of Marin George H. Sandy Foundation Irene Scully Foundation Levi Stauss Foundation Lucasfilm Foundation Marin Community Foundation Marin Employment Connection Advisory Counsel The May and Stanley Smith Trust Milagro Foundation Shirley Brownrigg Charitable Trust Sidney Stern Memorial Trust St. John's Church, Ross Trust Funds, Inc. van Loben Sels/RembeRock Foundation William H. Donner Foundation

Corporate Donations

Autodesk Bank of Marin **Building Materials Holding Corporation** Collins & Company Goodman Marketing Partners Liberty Mutual Foundation Match MOGO Marketing North Bay Moving and Storage North Coast Industries PG&E Prandi Property Management Ross Dress for Less TJXX Corporation The Village at Corte Madera Wells Fargo Bank Westamerica Bank Vali Cooper & Associates, Inc.

In-Kind Donors

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Consignment Partners

Custom House, Tiburon
Encore, San Rafael
Good Byes, SF
Jaylina's, Mill Valley
Once and Again, Novato
Stella's, San Anselmo
Swan Dive, Corte Madera
Unique Boutique, Tiburon
Wardrobe Exchange, San Anselmo
Yeah Baby, Fairfax

VOLUNTEERS IN ACTION



Lauren receives a shopper's discount card from Penelope (left) and Diane (right).



Lori steaming clothes for the boutique.



Personal Shopper, Roderick (left), presents John with his new suit.

CLIENT COMMENTS

"Incredible staff – so amazing and helpful and supportive!! The clothing offered along with with complimentary ideas were great and made the whole experience AMAZING! I am very grateful for your generosity and spirit." – CS

"Not in my wildest dreams did I expect what happened on the 4th of December at your place...a one-hour miracle!!" – LB

"It was fun and helped bring my self-esteem to get up the morale to look for work." - TA

"Wonderful service – Much needed in these tough times. Any ray of hope is appreciated." – AC

"Thank you all so much – my self-esteem has increased so much this morning. I feel like a queen for the day and will think of you with gratitude each time I go to work in my new outfits. All the best and God Bless." – MF

"This agency is awesome. I have no words to describe the gratitude I feel. It is a great beginning for my new life." – SO

"Thank you "Image for Success" for helping me with clothes to wear for work. Also, much love to David for helping me pick out the clothes." – CC

1153 CLIENTS SERVED IN 2008 551 Women 319 Men 283 Children 17% 16% 14% 19% 21% 26% 10% 0% 18% 16% 43% 40% 46% African American (91) African American (82) African American (41) American Indian (2) American Indian (1) American Indian (0) Asian (23) Asian (16) Asian (4) Caucasian (238) Caucasian (148) Caucasian (46) Latino (97) Latino (33) Latino (113) Other (107) Other (51) Other (60)

2008 CONTRIBUTORS

Geoff & Susan Adams Dino Alessio Eileen Alexander Loren Arbios Michelle Barton Betsy Baxter Jack & Diane Bazler

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Sue & Jack Boland
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SPRING LUNCHEON — May 13th, 2009

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Vali Cooper & Associates
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Barbara Lee – Founder
Beth Ashley – Marin Independant Journal
Joan Capurro – Bank of Marin
Lilyan Cole – Volunteer
Mary Donovan – Cal Works

Jeri Foster – Founder, Wardrobe for Opportunity Ken Gosliner – Volunteer

H.C. Jackson – Supporter Ellen Sargent – Volunteer

Mary Kay Sweeney - Homeward Bound



Shop The IFS Retail Store today and receive 50% off any single retail item on your next visit!

Open Tuesday through Saturday
11 AM – 5 PM
Look Great, Spend Less, Help Others.
Shop for all the right reasons.
(Offer good through 1/2010)

Sue helping a customer at the retail store.

STAFF

We're here to help you! Please contact us if you have any questions. (415) 472-5855.

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Elizabeth Way

Angela Wildman

Susan Wheel

Thank you for contributing your time and talent to Image for Success

2008 BY THE NUMBERS

3,500 volunteer hours contributed

10 community clothing drives

100 coats to Marin Link for the homeless

1153 two-week wardrobes

5 days a week of shopping at the retail store

566 pairs of kids shoes

Whitney Crawford

Marc Daniels

10 consignment partners

\$15,000 for new clothing purchases

310 luncheon tickets sold

30% increase in individuals served from 2007 Over 9,000 shoppers in the IFS retail store

60 referral partners

SHOP FOR ALL THE RIGHT REASONS

VISIT OUR RETAIL STORE

1557 Fourth St. (between E & F Streets) In San Rafael

Tuesday – Saturday 11AM – 5PM retail@imageforsuccess.org (415) 453-1694



Aislinn & Dorie will assist you at the IFS retail store.

IFS is a designated Bay Area Green Business. We are committed to reduce, reuse and recycle.

To save printing costs and reduce the impact on our planet, please contact us if we have the wrong address, you receive multiple mailings or you wish to be contacted via email in the future.



men, women, children, and families who are transitioning toward self-reliance. Image for Success not only provides clothes for a job interview, but also clothes for every day living – a critical need when someone is making the effort to change their life. Our volunteer personal shoppers give each client personal attention in the selection of a wardrobe that fits their current circumstance. Our goal is to offer individuals a profound and revived sense of dignity and self-assurance that comes when they are looking their best. This unique service is provided at our clothing boutiques in San Rafael, located in Marin County.

OUR PURPOSE Image for Success (IFS) is a non-profit organization dedicated to

providing two-week wardrobes to disenfranchised Marin County

SAVE THE DATE April 18, 2009 The Village at Corte Madera Spring Clothing Drive, May 13, 2009 Spring Luncheon.

Donation Hours M,W,F 9AM to NOON, or by appointment

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image for success

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